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APPLICANTS										
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CONTINUING DATA										
** FOREIGN APPLICATIONS ************************************										
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Foreign Priority claimed				SHE	SHEETS TO		AL	INDEPENDENT		
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ADDRESS 43307 IBM CORP (AP) C/O AMY PATTILLO P. O. BOX 161327 AUSTIN, TX 78716										
TITLE Managing caller profiles across multiple hold queues according to authenticated caller identifiers										
Managing cancily.	Umc	S across manapie note	queues	1000 uning to at	JUICHAS	<u></u>		lillers		
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	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT					1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time)				
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